

# eInduction MTAC 138 10.22.2014

## Agenda

- Roll Call + Meeting Minutes
- eInduction Status
- eInduction Shipments with a Continuous MID
- PostalOne! Quick Status Report – Revised
- Misshipped Error Thresholds
- Industry Issues List
- Action Items
- Questions

Reference Material: **MTAC138\_IndustryIssuesList\_10222014.xls**



MTAC138\_2014\_10\_  
22.pptx

## Attendees

- |                     |                          |                     |
|---------------------|--------------------------|---------------------|
| ▪ Alice Manack      | ▪ Nancy Garrison         | ▪ Jennifer Howard   |
| ▪ Andy Phillips     | ▪ Patricia Pizzutillo    | ▪ Garrett Hoyt      |
| ▪ Andy Taylor       | ▪ Peter Arsenault        | ▪ Jacqueline Chen   |
| ▪ Annette Rekowski  | ▪ Rich Domagala          | ▪ James Whitcomb    |
| ▪ Beth Bigelow      | ▪ Richard Schmidt        | ▪ Judy Arkenau      |
| ▪ Beth Lavati       | ▪ Rob Dorre              | ▪ Kevin Elkin       |
| ▪ Bob Galaher       | ▪ Tom Glassman           | ▪ Katherine Murphy  |
| ▪ Bob Rosser        | ▪ Tony Allighen          | ▪ Ann Klein         |
| ▪ Bob Schimek       | ▪ Angelo Anagnostopoulos | ▪ Linda Gustason    |
| ▪ Charley Howard    | ▪ 'John Whittington      | ▪ Mark Porter       |
| ▪ Cheryl Overfield  | ▪ 'Kurt Ruppel           | ▪ Mack Kelsey       |
| ▪ Chris Sedita      | ▪ 'Lisa Bowes'           | ▪ Michele DeGuido   |
| ▪ Craig Howles      | ▪ 'Phil Thompson'        | ▪ Michelle Zalewski |
| ▪ Dave Higgins      | ▪ 'Rob Fentner'          | ▪ Mike Smith        |
| ▪ Doug Gamroth      | ▪ 'Steve Colella'        | ▪ Dilip Patel       |
| ▪ Eduardo Suarez    | ▪ Andy Moyer             | ▪ Rose Olmsted      |
| ▪ Gary Kisker       | ▪ Anita Pursley          | ▪ Saline Jiang      |
| ▪ Jack Widener      | ▪ Anne Skroch            | ▪ Sean Dick         |
| ▪ Jason Kiefer      | ▪ Braden McCollum        | ▪ Melissa Scheidler |
| ▪ Jeff Graham       | ▪ Gail Breed             | ▪ Dian Smith        |
| ▪ Jesse Davidson    | ▪ Brian Smith            | ▪ Laurie Staker     |
| ▪ Jim Strasser      | ▪ Alexis Broadhurst-Ross | ▪ Krejcik Steven    |
| ▪ Joy Franckowiak   | ▪ Cathy Irvin            | ▪ Tony Cheever      |
| ▪ Joyce McGarvy     | ▪ Danielle Capalite      | ▪ Sonja Twombly     |
| ▪ Kris Larson       | ▪ Debbie Cooper          | ▪ Bryan Watt        |
| ▪ Kurt Hoffman      | ▪ Don Prentice           | ▪ Lauren Zalewski   |
| ▪ Lloyd Moss        | ▪ David Gorham           | ▪ Arlene Zisow      |
| ▪ Lori Snyder       | ▪ Debbie Cooper          | ▪ Kevin Bray        |
| ▪ Lynda Hurley      | ▪ Ellen Kern             | ▪ Dewitt Crawford   |
| ▪ Michael Patterson | ▪ Anthony Frost          | ▪ Shawn Graves      |
| ▪ Michael Tickles   | ▪ Grant Dudinsky         | ▪ Lindsay Ewy       |
| ▪ Mike Seidel       | ▪ Uni Han-Norton         | ▪ Edward Wanta      |

## Notes

### Roll Call + Review Meeting Minutes

- Meeting minutes and decks from October 15<sup>th</sup> meeting are posted to MITS

### eInduction Status

#### eInduction Adoption

- Adoption is at 32%. It is attributed to the non-SV process. Around 20% of mailers have 100% eInduction appointments, around 20%. PVDS scan compliance is averaging out at 92% at a national level.
- The Industry likes SV functionality as it provides a real time status and enables mailers to react to inadvertent pallets, which saves aggravation and delays. The Industry wants to see a log of the misshipped reject data
- **Q:** Is there data regarding a misship and reject put back on a truck available?
  - **A:** Yes this data is ready per the eInduction team. If there is approval then the eInduction team will share this data with the Industry next meeting

### eInduction Shipments with Continuous MID

- The eInduction team received feedback from the field that containers with a continuous MID are often accompanied with an 8125
- The business mailer support folks and audit folks are looking to ensure that the USPS does not have 8125's submitted with eInduction containers
- Mailers should not be sending 8125's with any containers that have a continuous MID to Surface Visibility Sites. Pallets will scan as accepted
- At a non-SV site the Postal Service still requires that the containers are associated and linked to an appointment

### PostalOne! Quick Status Query Report - Revised

- The only change on the report table from what the eInduction team showed last week is that the line when a container is not found in the eInduction tables has changed to "intelligent mail container barcode has not been identified for eInduction in eDoc. Please check that barcode is included in the eDoc file and the eInduction indicator = 'Y'"
  - The report the Postal Service is building for the January release will show information for all barcodes. It will show the full range of data if it is an eInduction container. If it is not an eInduction container the report will essentially say that it isn't.
  - Report will only show eDoc, validation, and induction data for eInduction containers
- **Q:** When you build out the screens can we see what the import will look like?
  - **A: USPS Action:** USPS to show rough mock up of the import screens next week

### Answers to Questions about Revised EPD/Misshipped Validations

#### Mail Direction File Effective Dates

- Pre-induction: Postage statement mailing date
- Post-Induction: Scan date
- Consistent with Seamless/Full Service
- Implemented for eInduction in the January 2015 release

### Industry Issues List

- Reference #32
- Reference #33
  - Open Issue

- **USPS Action:** The eInduction team will tentatively share with the industry next meeting the misshipped error code presentation. Once this is presented and the industry is satisfied, this issue is closed in WG #138 and the data will be shared with the FAST User Group for further tracking
- **Q:** Is the .09% error only the EIN containers that the Postal Service gets today that are flagged as correct misshipped?
  - **A:** The number is only off of the misshipped error logged in PostalOne!
  - **Q:** Can you provide next week a count of total eInduction containers that are flagged as accepted misship as a percent or a count?
    - **A:** Yes. USPS will show the trends and how the thresholds matchup between misshipped errors we log now (.09) and the misshipped errors when you include all the containers unloaded at the wrong location
  - The industry hopes the presentation will clarify what the Postal Service will base the eInduction error thresholds going forwards. The industry wants clarification around if the percentage will be based only on accept misship versus if the percentage will record/include containers unloaded at the wrong site that are not flagged as misship
  - The industry is concerned that if we drop the SV interaction then everything will be inducted
  - If there are multiple stops on a truck then the drops have to be segregated by stop and we need the appointment number and the number of containers coming off
  - The industry wants to look at all the relevant data to see how the USPS is measuring and coming up with the thresholds
- Reference #34
  - This issue is covered by the Quick Status Report. The report that is looking to go out in January will allow single container and multiple containers. After January, the Postal Service will go into other options to upload barcodes into the Quick Status query report
  - USPS is sharing the Quick Status inputs next week. The mock up that was shared last week was for the reports output
- Reference #35
  - This issue is migrating to MTAC Group 163 to find the responsible party
  - **Q:** If this is the recommendation out of WG #138, will this come out in a future release?
    - **A:** USPS assumes that this would be assigned to an upcoming release
  - **Q:** One of the questions the industry has is a) what are you going to invoice on, what constitutes an error (be able to show the math) and everyone agrees on the error and then b) what is the party responsible for the error?
    - **A:** USPS will share all the percentages. MTAC Group 163 will work to find the responsible party
  - The recommendation from the industry USPS will look into the possibility of changing this
  - **Q:** Is it the logistics CRID or the appointment scheduler?
    - **A:** It is the schedulers. The industry needs to give the Postal Service a consensus; we have an appointment scheduler from the USPS side and would be able to ensure this is available in PostalOne!
    - Take this recommendation out of WG #138 and discuss this in WG #163 (what we are looking for in terms of eInduction related errors)
      - **Q:** Anyone disagree with this direction?
        - **A:** If something new comes up, Tom is in discussion with FAST UG 3 and eInduction issues might also be generated from the FAST group back to WG #163

- Reference #9 &27
  - Both issues are related to questions about errors and reporting already built and that is why the issues are moving to WG #163 for continued monitoring
  - eInduction team to present the reports, the errors and where to find them, what causes the errors, what the error codes and from the industry side, what they need to dispute the errors
- Reference #19
  - USPS has tested bound printed parcels
  - As it stands currently eInduction supports: first class, standard mail, periodicals, letters and flats and bound printed matter flats and BPM parcels
- **USPS Action:** USPS to get a list of all the products that allow electronic postage payment
- **Q:** If eVS exists for parcels, USPS would like to know are you going to be doing drop shipments on these items and not eVS?
  - **A:** USPS has been engaged with eVS to discuss the overlap but there has not been consensus.
- **Q:** Is there a tentative time frame for when the EIN updated tech guide will be available for publication?
  - **A:** The current version will be updated. It is current through the August release (some defect fixes in the November revision and the January release includes the changes for EPD, misshipped, quick status etc)
  - There is no specific training module, but the eInduction team will create a presentation to the industry because this will be the best way to communicate the information

<u>Issues List Status</u>	<u>Reference #:</u>	<u>Total Count:</u>
Open	19,30,33	3
Closed	1,3,4,5,6,8,12,18,20,21,22,28,31	13
Migrated to FAST UG 3	2,7,13,14,15,16,17,32	8
Migrated to MTAC Group 163	9,10,11,23,24,25,26,27,34,35	10

## Action Items

- See MTAC Deck 10-22-2014
- **Q:** The monthly labeling list will have a 60 day shelf life. It was planned to go into effect to look at the induction date of the pallet date to compare against the active and effective list, which would trigger an error. For next week can you touch on how the functionality will work and the impact on mailers scorecard with regard to monthly labeling list that will relate to eInduction, when you scan it?
  - **A: Action:** USPS to provide that next MTAC meeting an explanation on how the functionality will work and the impact on a mailers scorecard with regard to the monthly labeling list. It aligns with Full Service and Seamless
- **Q:** With the January release?
  - **A:** Yes it will align with Full Service and Seamless.

## Agenda for next meeting

- USPS to go through misship information and the error code information next meeting
- USPS to show rough mock up of the import screens for the PO! Quick Status report

- USPS to provide a list of all the products that allow electronic postage payment and to draw up requirements for those products
- USPS to provide that next MTAC meeting an explanation on how the functionality will work and the impact on a mailers scorecard with regard to the monthly labeling list. It aligns with Full Service and Seamless
- If there is approval, eInduction team to share data regarding a misship and reject put back on a truck

## Meeting Summary and Major Outcomes

- Reviewed eInduction Shipments with Continuous MID
- USPS and industry concurrence on the PO! Quick Status Query Report output
- Answered questions regarding the Mail Direction File Effective dates (revised EPD/Misshipped Validations)
- Issues List: Only three items remain open (19, 30, 33)

## Action Items: 10/22 Meeting

<i><b>Date Created</b></i>	<i><b>Date Due</b></i>	<i><b>Action Item</b></i>	<i><b>Task Owner</b></i>
10.22	Next MTAC Meeting	USPS to show rough mock up of the import screens for the PO! Quick Status report next week	EIN Team
10.22	Next MTAC Meeting	Issues List Reference #33: The eInduction team will tentatively share with the industry next meeting the misshipped error code presentation. Once this is presented and the industry is satisfied, this issue is closed in WG #138 and the data will be shared with the FAST User Group for further tracking USPS will show the misshipped error trends and how the thresholds matchup between misshipped errors we log now (.09) and the misshipped errors when you include all the containers unloaded at the wrong location	EIN Team
10.22		Issues List Reference #19: USPS to get a list of all the products that allow electronic postage payment and to draw up requirements for those products	EIN Team
10.22		USPS to provide that next MTAC meeting an explanation on how the functionality will work and the impact on a mailers scorecard with regard to the monthly labeling list. It aligns with Full Service and Seamless	EIN Team
10.22		If there is approval, eInduction team to share data regarding a misship and reject put back on a truck	EIN Team

## Action Items: 10/15 Meeting

<i><b>Date Created</b></i>	<i><b>Date Due</b></i>	<i><b>Action Item</b></i>	<i><b>Task Owner</b></i>
10.15	Next MTAC Meeting	<ol style="list-style-type: none"> <li>1) USPS to look at the Quick Status Report Query message to provide better guidance for mailers in regards to displaying a record not found versus a container not flagged as eInduction</li> <li>2) USPS to prod IT for a status on where and what IT can and cannot show on the PO! Quick Status Query Report</li> </ol>	USPS

<b>10.15</b>	Next MTAC Meeting	Industry to provide feedback on the new reports, validations and expansions	<b>Industry</b>
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#### Action Items: 10/08 Meeting

<i><b>Date Created</b></i>	<i><b>Date Due</b></i>	<i><b>Action Item</b></i>	<i><b>Task Owner</b></i>
<b>10.8</b>	Next MTAC Meeting	USPS to let industry know what IT says about creating a message that will tell the mailer what the correct facility is in the error message	<b>USPS</b>
<b>10.8</b>		USPS to add a flow chart to the requirements documents, add a separate list of error codes (what is on them and not), a list of error codes with which ones have issues and not, and then add columns of where the error could have come from (contribution to the error)	<b>USPS</b>
<b>10.8</b>		USPS to leave a couple of columns for the mailer to fill questions like, did it come from eDocs, from transportation dropping at the wrong facility etc.	
<b>10.8</b>		USPS to look into the creating error messages that specify exactly what the errors are and so that the errors tell exactly what is claimed.	<b>USPS</b>
<b>10.8</b>		USPS to look into tray validations at non USPS facilities	<b>USPS</b>
<b>10.8</b>		USPS to address the Quick Status Query Report Display Chart	<b>USPS</b>

#### Action Items: 9/24 Meeting

<i><b>Date Created</b></i>	<i><b>Action Item</b></i>	<i><b>Task Owner</b></i>
<b>9.24</b>	USPS to look into providing overall IMb scan rate per facility and the scan rate for eInduction	<b>USPS</b>
<b>9.24</b>	Regarding the USPS not charging undocumented containers (provided there are no undocumented pieces), USPS will look to see if this is applicable to those Full Service mailers that are only on Seamless Parallel	<b>USPS</b>
<b>9.24</b>	Kelly to send out the Issues List	<b>USPS</b>
<b>9.24</b>	Contingency Plan to be uploaded into RIBBS	<b>USPS</b>
<b>9.24</b>	Finish reviewing Issues List in next meeting	<b>USPS/Industry</b>
<b>9.24</b>	Offline Conversation with Quad regarding real time status in <i>PostalOne!</i> and MicroStrategy reports	<b>USPS/Quad</b>

#### Action Items: 9/17 Meeting

<i><b>Date Created</b></i>	<i><b>Action Item</b></i>	<i><b>Task Owner</b></i>
<b>9.17</b>	Reference #1: Provide Industry with information and data to figure out differences between misship reporting from SV and non SV as the Postal Service starts to collect this information. Mailers want an addition to the weekly/biweekly reporting	<b>USPS</b>
<b>9.17</b>	Reference #2: Use the Helpdesk log and files to share with the FAST User Group to track whether or not this issue is being resolved or not	<b>USPS</b>
<b>9.17</b>	Reference #4 Write and finalize Contingency Plan. Issue will be closed when we have provided this in the next meeting	<b>USPS</b>